



INTERNATIONAL CHEF PLACEMENT

Amandine Extra-ordinary Terms & Conditions of Business

Last Updated: Monday 29th June 2020

As a business we are continuing to closely monitor the situation regarding Coronavirus and the advice and direction from various governments around the world. In view of the current situation we have made the following amendments to our standard terms of business to give our customers as much flexibility as possible when using our services.

These terms will remain in place until further notice.

1. AMENDMENTS OR POSTPONEMENTS

- 1.1 If a client wishes to amend or postpone a temporary, seasonal or permanent booking as a direct result of Coronavirus, a credit note can be issued for the total value of the agency fee paid for the original booking to enable the client to postpone or to rebook at another time (this includes the possibility of booking a different chef and / or in a different location).
- 1.2 If the agency fee for the amended booking is lower than the fee paid for the original booking, the client will be entitled to a refund for the difference.
- 1.3 If the agency fee for the amended booking is greater than the fee paid for the original booking, a further agency fee will be due for the difference.

2. CANCELLATIONS

- 2.1 If a client wishes to cancel a temporary or seasonal booking as a direct result of Coronavirus, they will receive a full refund as long as sufficient notice has been given – see below.
 - 2.1.1 Notification of the cancellation must be sent to Amandine Chefs by email no later than 7 days before the booking is due to commence.
 - 2.1.2 Refunds will be processed within 30 days of the date of cancellation.
- 2.2 For cancellations of permanent bookings, our usual cancellation policy will apply as per our standard Terms and Conditions of Business.